

More exciting news!

Exciting changes are happening for Sincock & Till Audiology and our patients. We want to let you know that New Zealand Hearing is joining forces with Sincock & Till Audiology.

The clinic will now be known as **New Zealand Hearing**. The existing Sincock & Till phone number and email address still work (for now), but please note our new contact details below. You'll find us at **Level 2, Forte 2, 132 Peterborough Street** – just follow the signage for New Zealand Hearing.

Jo and I will still be here to look after you. It's a pleasure working with you, our valued clients, and I'll continue as Senior Audiologist to ensure continuity of care. Jo has been appointed Practice Manager. With 18 years' experience in the hearing industry and fantastic admin and people skills, she's perfectly placed to keep things running smoothly. You'll still see her cheerful face around – we're very fortunate to have someone of Jo's calibre leading the team 😊.



You may have heard a new voice when you call – **Derelle** from the New Zealand Hearing team is now answering your calls and booking appointments. When you visit, you'll find our reception just to the right of the double doors, first on your left.

Another benefit of being a bigger team is that we now have an additional experienced audiologist (another Carolyn – **Carolyn Johnson**) who works full time. Carolyn is great with both adults and children, and has an interest in music. With two audiologists on hand, there's now more flexibility when booking appointments. We're also fortunate to have **Wendy**, an experienced Ear Nurse Specialist, available for wax removal.

While our name and branding are changing, you can expect the same warm welcome, independent care, and personalised support you've always received. If you have any questions, just let us know – we're here to look after you.

With Christmas just around the corner, now's a good time to make an appointment if you need help before the holidays.

Kind regards,
Carolyn and Jo



New contact details

(03) 322 9934
hearing@nzhearing.nz
nzhearing.nz